Computer Science 9th Class English Medium Chapter 4 Online Test

Sr	Questions	Answers Choice
1	Which of the following is an example of ensuring data integity through troubleshooting.	A. Updating the operating system regularly B. Identifyng a softwre bug that causes incorrect database results. C. Using a ooling apad to prevent laptop overheating D. Updating the operating system regularly
2	What does trouleshooting help prevent by quickly identifying and resolving issues?	A. Downtime and lost productivity B. The need for regular maintences C. The need for professional help D. the need for software updates
3	Why is troubleshooting important in computing systems?	A. It ensures hardware compoents are alsyws up to data B. It prevents the need for data backups C. It eliminates the need for software updates D. It helps keep systems runnign smoothly and securely
4	What is the purpose of establishing a plan of actionis troubleshooting?	A. To identify the problem B. To decide on the steps needed to resolve the issue C. To verify full system functionality D. To deterimine the cause of the problem
5	Why is documenting findings, actions and outcomes important in trouleshooting?	A. It helps solve problems faster B. It allows for more efficient testing C. It provides a record for future reference D. It ensures the solution is implemented correctly
6	Whcih of the following is an example of identifying a problem in troubleshooting.	A. Testing a laptop battery by plugging in the power cord B. Noticing that a laptop does not turn on when the power button is pressed C. Witting down that a laptop battery was replaced D. Coming up with a plan to replace a laptop battery
7	After implementaing a solution what is the next step in the troubleshooting process?	A. Document Findings, Actions, and outcomes B. Establish a plan of action to resolve the problem C. Veriry full system funcionality D. Test the etheory to determine the cause.
8	Which step involves coming up with a theory about what might be causing a problem?	A. Test the theory to Determine the cause B. Establish a theory of probable cause C. Implement the solution D. Verify full system functinality
9	Why is effective troubleshooting important for maintaining systems?	A. It helps save money on repairs B. It allows for more frequent system updates C. It ensures systems operate smoothly andefficiently D. It prevents the needfor professional help
10	What is the first step in the systematic process of troubleshooting?	A. Establish a Theory of Probable Cause B. Implement the solution C. Document Finding Actin, and Outcomes D. Identify Problem

11	What is the ain advantage of cloud based backups over local backups?	A. the ar efree of cost B. The require no internent connection C. They provide offisite data storae and disaster recovery D. They increase disk space n local drives
12	Which method of backup allows you to restore the sytem to a specific point in time.	A. Cloud sync B. Full backup C. System restore point D. Incremenatl backup